Acceptable Use Policy for HUK Facebook Support Group & Website

1. Welcome

Our charity exists to support people affected by Genetic Haemochromatosis (GH), along with their families and friends. Through our ***website*** and ***Facebook Support Group***, we aim to create a positive, helpful community where members can share experiences, learn how to manage the condition, and live life to the fullest.

Kindly note that all our volunteers and non-medically trained staff are not allowed to give medical advice. You should consult your own healthcare professional or HUK's Advanced Practice Nurse or nurse for medical advice.

2. What's in this policy?

- What's expected when you post content or interact with others
- Standards for contributions
- What happens if these rules are broken

3. Who we are and how to reach us

We are Haemochromatosis UK (HUK), a registered charity in England, Wales, and Scotland. Email us at comms@huk.org.uk.

4. Rules and Regulations

If you use our website or Facebook group, you accept these rules. If you don't agree, please don't use these services. You also agree not to access without authority, interfere with, damage or disrupt:

- any part of our website and/or Facebook Support Group;
- any equipment or network on which our website and/or Facebook Support Group is stored;
- any software used in the provision of our website and/or Facebook Support Group; or
- any equipment or network or software owned or used by any third party.

We may update this policy so check back regularly to make sure you're aware of any changes.
What's not allowed?

- Break any laws or act fraudulently
- Harm or attempt to harm minors
- Post spam or unwanted ads
- Share viruses or harmful software
- Hack or disrupt our systems or others'

5. Review

Created in April 2022 and reviewed by Trustees in April 2024
Last reviewed and approved by Trustees and staff: February 2026
Next review: February 2029